



Forum On Human Development

2022Annual Report

ACRONYMS

ARDCZ	Association of Rural District Councils of Zimbabwe
CBO	Community Based Organization
CBP	Community Based Planning
CCDS	Centre for Community Development Solutions
CFHD	Civic Forum on Human Development
CSO	Civil Society Organization
DDC	District Development Coordinator
EU	European Union
GBV	Gender Based Violence
GRDC	Goromonzi Rural District Council
LGDA	Lower Guruve Development Association
NCT	Nyahunure Community Trust
NDS1	National Development Strategy 1
RDCs	Rural District Councils
VAWG	Violence Against Women and Girls

OUR IDENTITY: WHO WE ARE, VISION, MISSION, VALUES, PROGRAM AREAS

The Civic Forum on Human Development (CFHD), is a human centred development organization with a focus on capacity building of communities, community based organizations and local government structures. The organization is registered as a Private Voluntary Organization in Zimbabwe and operates in rural, peri-urban and urban areas. CFHD focuses on strengthening participatory local governance processes, sustainable human development and environmental justice.

The organization is value-driven and believes in the use of human centred approaches and principles in all its work locally and regionally. CFHD respects local governance systems and structures, local culture and values, local institutions and traditional authorities as well as gender and women empowerment. Our mission and vision are as follows:

VISION

Inclusive, resilient and just societies where the basic rights of citizens are recognized and local institutions are empowered to drive their own development.

MISSION

To transform all systems and processes that contribute positively to human development based on respect for people's participation, human rights, local aspirations, empowerment and service delivery needs and responsive policies.

OUR VALUES

Fairness: We believe in fairness and impartiality in our work with donors, partners, stakeholders and communities through practicing high standards of professionalism and integrity in everything we do.

Innovation and Quality Oriented: CFHD strives to ensure that all its products and services are innovative and quality assured for beneficiaries and clients to experience the service they deserve for their commitment and participation in our work.

Responsiveness and Timely Action: CFHD strives to ensure that all its products and services are innovative and quality assured for beneficiaries and clients to experience the service they deserve for their commitment and participation in our work.

Mutual Accountability: CFHD strives to build multiple relationships with all relevant stakeholders and promote a culture of mutual responsibility to the people we serve.

Network Driven: CFHD believes in the power of networking through strategic collaboration across different sectors of the economy to achieve sustainable human development.

Environmental and Climate Sensitive: CFHD believes human development values environmental protection and biodiversity and actively promotes climate justice for all human beings.

Socially Responsive: CFHD upholds principles of social justice and advocates for socially responsive behavior to protect lives and livelihoods of vulnerable people in society.

Sustainability Focused: CFHD is committed to promote sustainable development at all levels without jeopardizing opportunities available to future generations.

CORE PROGRAMMES

We have six main programme areas:

Local Governance and Social Accountability Programme

This programme works mainly with Local Authorities and civic organizations to strengthen dialogue, communication and collaboration so that community needs and priorities are addressed for the benefit of all socio-economic groups in society. The Local Authorities and relevant government departments provide the leadership and guidance on all activities to ensure ownership and sustainability.

Local Institutions Development Programme

The programme focuses on local institutions and works through a networked approach to deliver responsive capacity development services and has so far reached over 50 local community based organisations and civil social society organizations who now understand CFHD human centered approach to development.

Women, Youths and Girls Support Programme

This programme was necessitated by the increased vulnerability of women, youths and girls in the communities we work in. The organization partners with relevant resource organizations to advance the rights of women against socio-cultural practices and barriers that impede on their rights and entitlements. Thus the Forum has programmes that offer gender-sensitive capacity building for self-transformation through networking and learning platforms, entrepreneurship skills and leadership development.

Access to Basic Services Programme

The key activities in this pillar are partnership development (public-private sector-partnerships), service delivery benchmarking, service delivery charters, community based monitoring and social accountability, service delivery performance management and demand-side capacity building.

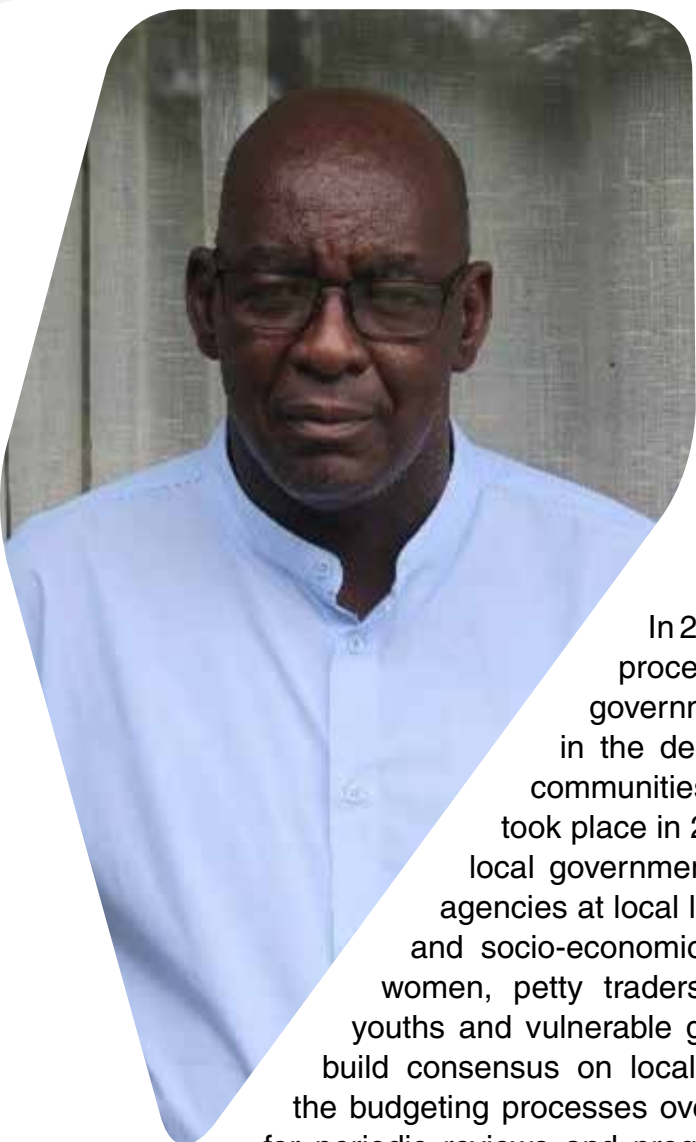
Energy for Human Development

CFHD works with other organizations to research sustainable energy options for resource poor communities and to disseminate policies on renewable energy options, climate change and sustainable development in rural, peri-urban and urban areas.

Collaborative Research, Information and Policy Support Services

Our main focal areas are mainstreaming community based planning in national development planning, multi-stakeholder participation in the human habitat process to achieve sustainable development goals, participatory action research for equitable access to health services and energy access for sustainable human development.

MESSAGE FROM THE DIRECTOR



Our work has continued to be shaped by the local context, needs and priorities of communities living in rural and urban areas. We have tended to channel more efforts towards rural areas building on our knowledge and experience of strengthening people's participation in rural development and helping them to access essential services to improve their well-being. To enable this to happen we work closely with government, local authorities, other non-governmental organizations and community based organizations building synergies and collaborative partnerships to deliver locally relevant human development solutions.

In 2022, we have worked with eight local authorities to deepen processes of community based planning, participatory local government planning and budgeting and social accountability in the delivery of gender-sensitive and quality services to rural communities in Zimbabwe. The community based planning processes took place in 203 wards across the eight local authorities and involved local government officials (elected and appointed), government sector agencies at local level, traditional leaders, community based organizations and socio-economic groups drawn from various interest groups such as women, petty traders and vendors, community groups and associations, youths and vulnerable groups in society. The emerging priorities were used to build consensus on local service charters and to identify priorities influencing the budgeting processes over a three-year period with clearly defined mechanisms for periodic reviews and progressive monitoring by local organizations and citizens.

This report provides a full account of these processes and how they have empowered communities and local organizations to demand quality services.

Critical to the success of this process is responsive capacity building, collaborative learning and institutionalizing monitoring and evaluations systems across different institutional cultures. We have continued to respond to local leadership training for councillors and traditional leaders to play their roles effectively in the development of local communities within the legal and institutional framework set by the government while addressing the diverse needs and priorities of communities towards fulfillment of agreed development goals. We held several learning platforms to share knowledge and experience and we conducted joint monitoring and evaluation processes at community and district level to ensure shared learning and collective ownership of the outcomes from the development process.



We created learning tools for ensuring effective gender mainstreaming and community-led resilience building creating space for local stakeholders to contextualize and operationalize the tools with CFHD providing light touch facilitation support to ensure continuous local adaptation at local level. CFHD has also invested in learning resources for local governance and resilience learning to share existing practice based experiences and innovations for supporting their collaborative problem solving with a range of stakeholders.

CFHD has continued to be part of wider efforts to address gender issues, renewable energy challenges and human settlement in Zimbabwe. CFHD has continued to be part of a consortium funded by the UN Women to strengthen movement building against gender based violence. We have partnered with Lower Guruve Development Association (LGDA) to lead interventions that worked with networks of community-based and women-led organizations to demonstrate local solutions and innovations to gender-based violence. We continued to monitor efforts by rural communities and rural districts to create awareness and pilot renewable energy solutions. We continued to collaborate with the Ministry of Local Government and Ministry of Housing on the rollout of the human settlement policy and the need to ensure broader stakeholder participation.

Our human centred approach to development has continued to attract regional attention towards the building of social cohesion and community stabilization across East and Southern Africa. We have engaged in a collaborative regional learning programme on Social Cohesion and Social Accountability in East and Southern Africa which has led to an exchange learning initiative with Baidoa Municipality in Somalia. We intend to intensify this regional learning process in the two regions over the coming years.

OPERATIONAL CONTEXT

In 2022 the CFHD made significant progress in its commitment towards supporting the resilience and well-being of vulnerable communities living in rural and urban areas of Zimbabwe. This was done through demand-driven support interventions in approved areas of our operation in the different regions of Zimbabwe. The organization's interventions were very much aligned with the national vision of Zimbabwe, "Towards a prosperous and empowered upper middle-income society by 2030,". Substantial progress was made by the organization towards contributing to the attainment of 7 of the 14 thematic areas of the National Development Strategy 1 (NDS1) and are aimed at ensuring inclusive local economic development for vulnerable and marginalized groups such as the elderly, youths, women and People with disabilities (PwD).

The 7 thematic areas of interest to CFHD are:

Food Security and Nutrition
Governance
Environmental Protection
Climate Resilience and Natural Resource Management
Housing Delivery
Social Protection
Economic Growth and Stability

During the year under review, Zimbabwe was not spared from the impact of climate change which has resulted in recurring droughts, flash floods and other climatic shocks. Zimbabwe has one of the most variable rainfall patterns in the world, with recurrent dry spells and droughts annually. The impact of poor weather patterns has been compounded by the harmful effects of poor land-use practices, notably deforestation, soil degradation and water pollution. The CFHD is committed to working with a wide range of stakeholders in the long-term development and adaptation efforts to climate change.

Human-wildlife conflicts have continued to be a significant problem in Zimbabwe among wildlife-dependent communities and those that are adjacent to protected areas. The effects of climate change have resulted in intensified competition for food and water in the dry season which has resulted in conflicts among animals and humans. Accordingly, the CFHD has been driving the implementation of possible mitigation initiatives for peaceful co-existence between humans and wildlife. Some of these initiatives have been aimed at creating awareness and training in the local communities, supporting the establishment of buffer zones with clear demarcations between human settlements areas and wildlife areas, advocating for benefit sharing of the local communities and reduction of human settlement encroachment into the national park range.

Gender-Based Violence (GBV) and Violence Against Women and Girls (VAWG) have remained widespread, persistent and devastating human rights violations in both urban and rural areas of Zimbabwe. In its programming, the CFHD has noted the cases of VAWG have remained largely unreported due to the impunity, silence, stigma and shame surrounding it. The CFHD has been collaborating with other organizations such as Lower Gureve Development (LGDA) in contributing towards the reduction of GBV and VAWG against women and girls.

OVERVIEW OF OUR WORK IN 2022

In the period under review the CFHD successfully managed to implement four projects namely:

i. **Strengthening Civil Society Capacity for Scaling –up Social Accountability in Rural Local Authorities of Zimbabwe Project** in 8 RDCs of Murewa, Chikomba, Goromonzi, Muzarabani, Mbire, Guruve, Chegutu and Makonde. The Project is in its 3rd year of implementation and aims at strengthening the demand and supply sides, including promoting social accountability in service delivery with effective participation of Community Based and the Civil Society Organisations. The project is being implemented in partnership with the Association of Rural District Councils of Zimbabwe (ARDCZ), Centre for Community Development Solutions (CCDS), Lower Guruve Development Association (LGDA) and Nyahunure Community Trust (NCT).

ii. **Strengthening Movement Building to End Violence Against Women and Girls in the Mashonaland Central Province (Spotlight Initiative):** The project was implemented in partnership with LGDA as the lead partner and Farmers Association of Community Self-Help Investment Group (FACHIG) in the 4 districts of Muzarabani, Mbire, Rushinga and Guruve districts. The project worked closely with the Ministry of Women Affairs in ensuring that there is improved coordination amongst all actors working in the GBV thematic area. This ensured improvements in reporting, documentation, referral pathways and responsive support to victims of GBV in the targeted districts. The project made significant progress in building a vibrant social movement against GBV that involved a wide range of actors and institutions such as traditional leaders, CBOs, CSOs, religious leaders, youths and women. The Men Enough Initiative was successfully established and has involved the participation of men, religious leaders and traditional leaders who were once perceived to be the biggest perpetrators of GBV in the province. The successful launch of the Catch Them Young campaign has gained a lot of traction in the province and has amplified the role of the youths and children in disseminating key messages against GBV within their communities.



Children participating during the Catch Them Young Initiative campaign



Part of the established Men Enough Initiative/Gender Giants in Muzarabani District.

iii. Strengthening Traditional Leaders Capacity Development Project: The project aimed at building the capacity of the traditional leadership in 3 Rural District Councils (RDCs) of Makonde, Murewa and Goromonzi; The initiative was coordinated and implemented through the respective offices of the District Development Coordinators (DDCs) of the areas and the local authorities, as per the mandate of the CFHD to work through the office of the (DDC) and the local authorities. The Traditional Leaders Act Chapter 29.17 and Communal Lands Chapter 20.04 were printed and copies were distributed to a total of 2628 community leaders who participated in the capacity-building initiative. Devolution processes, climate change and the green economy were among the topics discussed during traditional leaders' workshops in the three districts to ensure a deep understanding of the Vision 2030 National Agenda.



Traditional Leaders Training in Makonde at Chemundi Ward centre

iv. **EQUINET and the Accelerating City Equity Project:** The project aimed at research on ultra-processed foods and documentation of Urban Bright case studies in three urban areas of Harare which are Epworth, Warren Park 2 and Hatcliffe. A one-day stakeholders meeting was conducted in Harare to discuss the results of the Urban Food scoping results and possible policy actions towards the health effects being caused in the population as a result of the consumption of ultra-processed food inter- alia high blood pressure and cancer.



Charity Terera-Musiyiwa, a mother of three and a passionate gardener harvests beetroot from her backyard garden (Xinhua/Tafara Mugwara)

v. In addition to the four projects implemented in the period under review, the CFHD participated in an exchange learning programme with International Organization for Migration (IOM) in East Africa's South West State, Baidoa in Somalia. The exchange learning programme aimed at sharing information and building capacities of local institutions working with IOM in social accountability, social cohesion and community fund management. The IOM has appreciated the CFHD human centered approaches towards sustainable development, hence the need to promote its scaling up in East Africa.

OUR REACH IN 2022

a. Traditional Leaders Training

CFHD believes that the human centred approach works better when people at grassroots level are capacitated and empowered. Capacity building is one of the elements that the organisation uses in imparting skills and knowledge to the people at various levels. The CFHD Social Accountability Project identified the need to train traditional leaders on the basics of constitutionalism and their role and responsibilities in executing their mandate. Four districts were reached out during the training workshops as tabulated below.

District	Actual Participants reached	Males	Females
Murehwa	1698	1230	468
Goromonzi	774	627	147
Makonde	156	141	15
Total	2628	1998	630

The targeted participants during the traditional leaders training workshops were chiefs, headmen, village heads and secretaries for the village head. Males mainly dominate the institution of traditional leaders in Zimbabwe and it is in very few circumstances where females are traditional leaders. Most females that participated are secretaries in the village development committee. The training comprised the following package

- i. Rural Local Government Systems in Zimbabwe and Traditional Leaders' Guide on Land and Human Settlement Procedures
- ii. Devolution and Service Delivery
- iii. Facilitation of social cohesion and Community-led resilience building at community level
- iv. Green economy and rural industrialization.

The training of traditional leaders uncovered some of the operational and strategic challenges affecting their roles and performance which require financial, technical and administrative support. The programme will be spread to more interested districts in 2023.

b. Social Accountability Project

In 2022 the Social Accountability Project focused largely on:

- i) continued institutionalization of the CBP approach through multiple resource leveraging and participatory budgeting processes. The key achievements were:
 - All the targeted 8 RDCs institutionalized the Community Based Planning (CBP) process through ensuring the use of this framework for planning, budgeting and gender-sensitive service delivery monitoring.
 - A significant number of CBP priorities that emerged are currently being implemented in the targeted districts using the devolution funds.
 - Local learning platforms were created to share insights on Community Based Planning (CBP) involving Community Based Organizations, local stakeholders and interest groups, government agencies and communities. This has led to positive collaboration and interaction among all the key players on the supply and demand side in service delivery at local level.

- 555 women led SEGs and CBOs across all the eight districts have been profiled to assess their capacities for engagement with the local government system and their needs in articulating their priorities in the local authority planning and budgeting processes.
- In Chegutu rural, positive engagements are happening between the CBOs and the local authority. At least 12 CBOs are being invited during council meetings and also participating effectively on digital platforms available (WhatsApp groups and SMS).
- A total of 65 (17 in Mbire and 48 in Guruve) women-led SEGs and CBOs participated were profiled and are active towards driving gender sensitive service delivery.

The monitoring of outcomes generated through the CBP process is ongoing through District Action Teams (DATs) that have been established in the 8 local authorities.



Ndakaziva Poly Clinic construction was begun after prioritization during the CBP process in Chikomba District

ii) operationalization of the community-led resilience building approach through civil society training and capacity building. The key achievement were:

- Successfully operationalized the community-led resilience-building framework, which was informed by the CBP process to guide resilience-building initiatives in eight districts.
- At least five resilience domains were defined in each district and key stakeholders and strategies were mapped around each domain. The key priorities were in the areas of land management/forest regeneration, reduction of gender-based violence, enhancing community saving and lending schemes, reducing wildlife community conflicts, climate change adaptation and enhancing community based livelihoods diversification.
- The project facilitated a vulnerability to resilience assessment process in Murewa and Chikomba districts which enabled the team to analyze key hazards, stresses and shocks that affect the livelihoods and well-being of communities, as well as environment and governance capabilities.

The process of vulnerability to resilience analysis will be completed in 2023 when actual community-led resilience initiatives will be implemented with full community participation.

iii) gender-sensitive service delivery dialogue and social accountability action planning and learning across the targeted 8 districts. Key achievements include:

- 123 CBOs were trained on gender mainstreaming and how to interface with local government in addressing their needs and priorities.
- Gender learning platforms involving women-led CBOs and various stakeholders who provide relevant services were established in Mbire, Guruve, Muzarabani, Chikomba and Murehwa districts.
- The CBOs also participated in the development of service delivery charters defining the key norms and standards to be met in the service delivery process across four districts of Mbire, Muzarabani, Chikomba, and Chegutu.

iv) social accountability monitoring and advocacy

- CFHD developed a monitoring toolkit for training District Action Teams and community based organisations on the fundamental tools and processes for effective social accountability monitoring.
- Community Based Organisations were supported in mapping out their context-specific advocacy strategies which resulted in expanded space for information, dialogue and ongoing interactions with service providers and local government on their evolving needs and priorities.
- A total of 930 traditional leaders (774 in Goromonzi and 156 in Makonde) were trained on social accountability monitoring processes to support their communities to participate in social accountability processes.

Lessons Learnt

- CBOs need to identify effective monitoring systems that will help monitor services being provided and improve the quality of services offered.
- Client service charters should be used as a vital tool to measure progress and monitor services.
- Strengthening of effective platforms is needed especially with other government stakeholders to interact with CBOs and other community groups.
- Local communities and stakeholders are willing to engage in community-led resilience building on local resources and opportunities.
- Gender-sensitive service delivery requires broader involvement of community groups and interested stakeholders in order to address existing needs and priorities.

ACTIVITIES IMPLEMENTED IN PICTURES



*National Reflection Workshop Conducted in
Chinhoyi-Makonde District at CUT Hotel*



*Community led Resilience Building
Process in Goromonzi District*



*Gender Needs Assessment Process
in Chikomba District in Ward 8*



*Quarterly Planning Meeting in Chegutu
Rural District at the DDC's Boardroom*



*Social Accountability Monitoring Tool on Score Card
in Mbire District at the LGDA Training Centre*



CBP Plans Validation in Muzarabani District



*Gandami Mothers Shelter Constructed in Chikomba
RDC after prioritization during the CBP Process*

Quote from Chegutu Business Association CBO,

“The Social Accountability Project has enabled effective participation and involvement of CBOs in planning and budgeting processes. We can safely say a total of 12 vibrant CBOs are working together with the council, monitoring and following up delivery of services”.

FUTURE PRIORITIES

Our key priorities for the future are in the following areas and we will be strengthening our collaborative programming processes with relevant stakeholders:

- Collaborative Local Governance and Social Accountability
- Strengthening local level institutional capacities for development of vibrant communities
- Strengthening access to basic services in water, sanitation, shelter and energy by vulnerable communities
- Scaling-up of Movement Building approaches to promote Gender Equality and end GBV in rural and urban areas of Zimbabwe.
- Strengthen collaborative research and policy dialogue on human settlements, renewable energy and climate change, local food systems and community based natural resource management.
- Regional learning and sharing best practices in community based planning, social cohesion, community fund management, social accountability and community based natural resources governance models.

OUR PARTNERS

The CFHD collaborates with various stakeholders including government ministries, public and private institutions and CSOs for the successful implementation of its work. A special thank you to our collaboration and funding partners. Without such partnerships, the CFHD would not be where it is as an organization. Some of the partners who made our work possible include:

FUNDING PARTNERS

DONOR

European Union

Konrad Adenauer Stiftung

UNWomen

Hivos

Training and Research Support Centre

**International Organization for Migration
–Somalia**

**International Organization for Migration
–Zimbabwe**

Action Aid Zimbabwe

PROJECT

Scaling-up Social Accountability Project

Traditional Leaders Training Programme

**Ending Violence Against Women and Girls
Project**

Renewable Energy Project

**Urban Health Research & Urban Food
Systems**

Building Durable Solutions Programme

Civil Society Capacity Building Programme

COVID-19 Support Programme

CURRENT IMPLEMENTING PARTNERS

- Association of Rural District Councils
- Lower Guruve Development Association
- Nyahunure Community Trust
- Centre for Community Development Solutions
- National Age Network of Zimbabwe
- Farmers Association of Community Help Investment Groups

OTHER PARTNERS WE ARE COLLABORATING WITH

- Tariro Hope Alive
- Zimbabwe Cultural Heritage Trust
- Community Oriented Development Action Trust
- Better Life Foundation
- Moses Foundation Trust
- Chisungo Men's Forum
- Katswe Sistahood
- Disaster and Environmental Management Trust
- Shamwari Yemwanasikana
- Real Agenda for Youth Transformation Trust
- Youth Development Initiative Trust
- Women in Communities
- Mutasa Youth Forum
- Youth Edutainment Services Trust
- Emthonjeni Women Forum
- Uluntu Community Foundation

STAFF MEMBERS

Absolom Masendeke
Sammy Garikai Chayikosa
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Faith Tanyaradzwa Chidzvondo
Lydia Nyasha Sibanda
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Gladys Mumhure
Mercy Machirori
Farayi Gunyuka

Chief Technical Director
Program Coordinator
Fundraising, Monitoring and Evaluation Officer
Logistics Officer
Finance Officer
Procurement and Administration Officer
Social Accountability Capacity Building Officer
Finance Assistant
Local Governance Support Officer
Energy Expert
Gender Expert
Driver

BOARD MEMBERS

Silas Kuveya (Chairperson)
Zvikomborero Mlambo (Finance Advisor)
Patience Mudimu
Absolom Masendeke

Artwell Kadungure (Vice Chairperson)
Netsai Makoni
Patience Samhutsa

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2022

Statement of Income and Expenditure

	2022 USD
Grants Income	
European Union	260,891
International Organization for Migration (IOM)- Somalia	36,000
International Organization for Migration (IOM)-SIDA	6,500
The Konrad-Adenauer-Stiftung Foundation (KAS)	10,076
Lower Gurube Development Association (LGDA)	13,817
Training and Research Support Centre (TARSC)	1,187
Other income	12,951
	<u>341,421</u>
Expenditure	
Bank charges	1,579
Depreciation for the year	15,742
Fuel	5,084
Monitoring and evaluation	-
Motor vehicle expenses (insurance and oils)	4,724
Motor vehicle service	3,253
Office supplies	2,406
Other expenses	10,367
Personnel expenses	167,762
Project costs	196,588
Rent and rates	11,119
Telephones and internet	10,188
Travelling and subsistence	15,568
Workshops and training expenses	-
	<u>444,379</u>
(Deficit)/ Surplus for the year	<u>(102,959)</u>

CONTACT DETAILS

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